

Europass Curriculum Vitae

Personal information

First name(s) / Surname(s) **Kusturin, Sunčana**

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Nationality Croat

Date of birth 17.7.1978.

Gender Female

Occupational field

Self-employed in SUKUS-- business for counselling and education

Work experience

Dates 2018., 2021.

Occupation or position held

External associate: Trainer, Mentor, Guest lecturer

Main activities and responsibilities

- creating framework and realisation of individual and group mentoring meetings
 - Long-life learning programme: „Youth in modern society“
- creating, realisation and evaluation of trainings, writing reports, working in a team
 - Training for community engagement mentors, 2 modules
- preparation and realisation of lecture, Course: Pedagogy of youth work
 - Lecture and seminar: “Metodology of youth work & NFE”
- coauthor of publication
 - “Guide for community engagement mentors”, Institut za društvena istraživanja u Zagrebu, 2021.

Name and address of employer

University of Rijeka, Department of pedagogue and Institute for social research in Zagreb

Type of business or sector

Education

Dates 2018.-2022.

Occupation or position held

Trainer, Supervisor

Main activities and responsibilities

- creating, realisation and evaluation of trainings, writing reports, working in a team
 - Education for alternative care, 6 modules: Introduction and changes within care concept; Influence of trauma on child development; Relationship as a tool; Basic of individual approach; Basic of group work; Preparing for leaving care (2020/2021)
- group supervision for employees, 2018, 2019; 2021, 2022

Name and address of employer

Home for children Maestral, Split, Ul. Jurja Šižgorića 4, 21000, Split

Type of business or sector

Social care

Dates 2021.

Occupation or position held

Trainer

Main activities and responsibilities

- creating, realisation and evaluation of trainings, writing reports, working in a team
 - Training “Key to inclusion”, online

Name and address of employer	Myndigheten för ungdoms- och civilsamhällsfrågor
Type of business or sector	National Agency
Dates	23.-26.2.2020.
Occupation or position held	Trainer
Main activities and responsibilities	- creating, realisation and evaluation of trainings, writing reports, working in a team ➤ Study visit and networking activity "We are all in", Budapest, Hungary
Name and address of employer	Tempus Public Foundation , Kéthly Anna tér 1., 1077 Budapest
Type of business or sector	National Agency
Dates	2016.-2018.
Occupation or position held	Trainer
Main activities and responsibilities	- adjustment, realisation and evaluation of trainings, writing reports, working in a team - Training: "Training professionals working with children in care - Realising children's rights ", five two day training sessions, Croatia, 2016. - Training for replicators: " Realising children's rights ", Benin, 2017. - Training: " Prepare for leaving care ", two three day modules, Croatia 2018. ➤ Training for trainers: " Realising children's rights ", Zlatibor, Serbia, 2018.
Name and address of employer	SOS Children village Croatia , Zavrtnica 5, Zagreb, Croatia & SOS Children village Serbia , Bulevar kralja Aleksandra 251, Beograd, Serbia
Type of business or sector	NGO
Dates	Since 2010.
Occupation or position held	Supervisor, Guest lecturer
Main activities and responsibilities	- Supervision of students during field practice within course "Social work with individual", students of fifth year within course "Integrative social work-field practice" and socialistic study of psychosocial approach in social work - Guest lecturer within courses: "Social work with individual", "Group work", "Youth"
Name and address of employer	University of Zagreb, Faculty of Law – Social Work Study Centre
Type of business or sector	Education
Dates	2012., 2014., 2019., 2022.
Occupation or position held	Guest lecturer
Main activities and responsibilities	- preparation and realisation of the lecture within course "Post-treatment care for children and youth"
Name and address of employer	Faculty of Education and Rehabilitation Sciences
Type of business or sector	Education
Dates	2015., 2017.
Occupation or position held	Trainer, Editor and author of publication

Main activities and responsibilities	<ul style="list-style-type: none"> - creating, realisation and evaluation of trainings, writing reports, working in a team, <ul style="list-style-type: none"> > International seminar on cross-sectoral cooperation “Key to inclusion”, Ljubljana, Slovenia (2017) > “Forum ME TOO – Conversations on social inclusion”, Ljubljana, Slovenia (2015) - creating frame, combining results of seminar „Key to inclusion“ and forum „Me too“ and writing of publication <ul style="list-style-type: none"> > Publication: Guidebook for firestarters and dare devils
Name and address of employer	MOVIT , Ljubljana, Slovenia
Type of business or sector	Slovenian National Agency for Erasmus + - YIA
Dates	25.9-29.9. 2017
Occupation or position held	Trener
Main activities and responsibilities	<ul style="list-style-type: none"> - creating, realisation and evaluation of trainings, writing reports, working in a team, <ul style="list-style-type: none"> > Academy of Central European Schools, ACES-act local, Senec, Slovakia
Name and address of employer	Interculturales Zentrum , Austrija
Type of business or sector	Austrijska Nacionalna Agencija za Erasmus + - YIA
Dates	1997.-2016.
Occupation or position held	Honoraria associate on projects since 1997 and employed in period 2002-2016.
Main activities and responsibilities	<p>Roles: Manager of Association (2002. -2008.) Manager of program Contact (2010-2013) Supervisor (2002.-2016.) Author of programs/projects. Leader of individual and group work with children, youth and parents (1997.-2016.) Educator/Trainer (2002-2016.)</p> <p>Within all these function I handled this tasks:</p> <ul style="list-style-type: none"> - Writing project proposals, creating projects, coordinating work, quality control, development of self-financing activities, education of staff, cooperation with media, cooperation with other organizations, writing professional articles, creating basic documents of association, writing reports, enhancing competences and care about mental health of people engaged in association's activities, needs assessment, managing financing, including beneficiaries in program planning, writing reports, realization of activities, organizing field trips, participating in supervisions, writing and editing publications and educational movies <p>Within association Play I worked as trainer on these trainings:</p> <ul style="list-style-type: none"> > Save the children, Budva: Education of experts that work on preventive program. Training for trainers: “Group work”, “Family as a system”, “Creative techniques”, “Stress and Supervision”, “Communication-verbal/nonverbal” > SOS Children village Croatia, training for SOS mothers: «Youth and sexuality», «Risk factors and protective factors in raising children and youth with behavioral disorders» > JU Technical school Brčko, Bosnia and Herzegovina; Training for professors:«Relationship with students and educational process», Brčko > International training courses: “Behavioral disorders- a view from a different corner”, More opportunities“, > Training for group and individual leaders of association Play: „Gender-based violence“, «Youth and sexuality» „Group work with children“, „Team work“. > Training course for care professionals: “How to CONTACT”, „How to mentor“, > Educations for professionals: “Associative cards”, “Associative cards in psychosocial work”, “Professional stress and mental health”, “Group work with children with problems in behaviour”, “Power of creative techniques > Facilitation of international workshop: “Effective policy intervention - Making YG in Croatia work for youth leaving alternative care” > Lectures: “Supervision?!” , „Empowering school“ > Facilitation of educative meeting: “To employ is(not) enough” > Facilitation of networking meeting: „Process of leaving Youth detention centre“
Name and address of employer	Association „Play» , Sveti Duh 55, Zagreb, Croatia

Type of business or sector	NGO
Dates	Since 2010.
Occupation or position held	Member of pool of trainers
Main activities and responsibilities	<ul style="list-style-type: none"> - creating, realisation and evaluation of trainings, writing reports, working in a team <ul style="list-style-type: none"> > Workshops for promoters of YIA program, Zagreb, (2010., 2011.) > „Include me” training for inclusion of youth with fewer opportunities in YIA (2010.- 2013.) > Project evaluator, May 2010. > One day workshop: “Intercultural dimension in transnational initiatives and youth exchanges”, 30.11.2010. > Annual meeting for beneficiaries of YIA <ul style="list-style-type: none"> • Promotion and exploitation of results, 2011. • Non-formal education, 2013. • Erasmus + as a tool for social inclusion of people with fewer opportunities, 2014 • Searching for inclusion, 2019. • In search for inclusion and diversity, 2021. > EVS on-arrival training, midterm training, annual event (Since 2011.) > EVS for newcomers/ Training for organisations with quality label, 2017., 2019., 2020. > COMENIUS- Individual mobility of pupils: Pre-departure training (2012.-2013.) > Tool Fair Croatia, 2017., 2018., 2019. > International Tool Fair, 12.-16.11.2018., Split, Croatia > Training for professionals: “Youth for human rights”, 11.-13.10.2018., and national networking activity, 28.2.-1.3.2019. > Training for local government representatives: “Europe goes local”, 2018., 2019., 2022. > Training for mentors within the “European Solidarity Corps” Programme, 2020., 2022. > Facilitation of Study visit within “Europe goes local” project, 2020, 2022. - writing publications <ul style="list-style-type: none"> > Guidebook for mentors of ESC volunteers > In search for inclusion and diversity, 2021.
Name and address of employer	Agency for mobility and EU programs , Frankopanska 26, Zagreb, Croatia
Type of business or sector	Public institution in charge for implementation of Youth in action and Lifelong learning programme
Dates	Since 2010.
Occupation or position held	Member of pool of trainers
Main activities and responsibilities	<p>Trainer: creating, realisation and evaluation of trainings, writing reports, working in a team</p> <ul style="list-style-type: none"> > Training of city coordination of student council: “Prevention of addiction”, Zagreb, 2.10.2010. > Training for trainers: Education for peace and active participation of youth, Module: „Encouraging youth activism via peace education”, 13.5-15.5.2011., Zagreb > Youth studies, Module: „Youth work” (since 2011.) > Training for trainers: „To know”, Zadar, 10.-14. 12. 2011. > Facilitation of international meeting within Grundtvig program:“ "NFE South R-Evolution" empowering non-formal education in Southern Europe“, Topic of the meeting: “Pool of trainers”, 7.3.2013.-10.3.2013., Croatia > Facilitation of consultations with member organisations on proposal of national program for youth 2014-2017, 4.4.2014., Zagreb > Facilitation of annual evaluation meeting of CYN team, 2014., 2016. > Training: “Empowering youth to combat discrimination”, 23.-25. 1. 2015., Samobor > Education of volunteers “Youth work”, 5.-8.10.2017. i 8.-10.12.2017., Zagreb and Mentoring of school staff in charge for volunteer project, 1.10.2017.-30.7.2018., Zagreb and Karlovac <p>Coordinating Pool of trainers: coordination, promotion, care of standard and quality (2010-2012)</p>
Name and address of employer	Croatian Youth Network , Vladimira Nazora 22, Zagreb
Type of business or sector	NGO

Education and training

Dates	2015-2020.
Title of qualification awarded	Ph.D
Principal subjects/ occupational skills covered	Doctoral study: "Social policy and work" <ul style="list-style-type: none">- Social policy- Methodology of social research- Social problems and risks in life perspective- Critical overview quality research methodology
Name and type of organisation providing education and training	University of Zagreb, Faculty of Law – Social Work Study Centre
Dates	21 – 24.5 2019.
Principal subjects/ occupational skills covered	European Academy on Youth Work <ul style="list-style-type: none">- current trends within youth work in Europe
Name and type of organisation providing education and training	National Agencies for Erasmus+: Youth in Action
Dates	4.-6.6.2018.
Principal subjects/ occupational skills covered	Training for trainers „ Youth and human rights “ <ul style="list-style-type: none">- Training about human rights education within non-formal education
Name and type of organisation providing education and training	Iuventia , Šamorin, Slovačka
Dates	18.-19.3.2015.
Principal subjects/ occupational skills covered	Course in basic use of MoD (A103) <ul style="list-style-type: none">- What is Moodle- Possibilities that Moodle offers- Creating on-line education module
Name and type of organisation providing education and training	University of Zagreb , University Computing centre
Dates	2009-2010
Principal subjects/ occupational skills covered	Training: "TALE-Trainers for Active Learning in Europe" <ul style="list-style-type: none">- personal & professional development of-trainers (planning, implementing and evaluating training activities in different fields and contexts, based on an adequate needs analysis and using appropriate methodologies within the frame of European youth work)- Guidance and facilitation of intercultural group processes- Co-operation in the international teams of trainers- Creating an appropriate learning environment- Understanding the current realities of the European youth field- Engaging with the broader institutional framework of training activities at European level
Name and type of organisation providing education and training	Council of Europe, European Commission and its partners (NAs and SALTO networks) and the European Youth Forum

Dates	2006-2010
Title of qualification awarded	Specialist of supervision in psychosocial work
Principal subjects/ occupational skills covered	Postgraduate specialist study of supervision in psycho-social work <ul style="list-style-type: none"> - development, models and context of supervision; communication in supervision; group and individual supervision; team supervision; creative techniques in supervision - evaluation in supervision - crisis interventions; organizational supervision - consultations and coaching - professional stress and mental health
Name and type of organisation providing education and training	University of Zagreb, Faculty of Law – Social Work Study Centre
Dates	1996-2002
Title of qualification awarded	Social worker
Principal subjects/ occupational skills covered	Education for social worker <ul style="list-style-type: none"> - psychology, sociology, social pedagogy, criminology and social pathology, delinquency, gerontology, psychiatry, addiction - statistic, methodology of research in social work - political economy and economical politics - work with individual, group work
Name and type of organisation providing education and training	University of Zagreb, Faculty of Law – Social Work Study Centre
Dates	15.-28.9.2002.
Principal subjects/ occupational skills covered	Training for trainers: “Non-formal youth education” <ul style="list-style-type: none"> - Learning styles, identifying training needs, identifying learning objectives, assessing learning results - Group development and group dynamics - Training and its role in international youth work - Methods and methodologies of training in youth work - Ethics and values in training context - Intercultural learning in training situations - Trainer’s competence and personal development - Evaluation of training activities - In practice peer training of preparing, running and evaluating o thematic training session for other participants)
Name and type of organisation providing education and training	Council of Europe's Directorate of Youth and Spot , European Youth Center Budapest
Dates	3.-6.6.2006.
Principal subjects/ occupational skills covered	Two day professional development workshop: “Participatory methodology & approaches to learning in training” delivered by Paul Kloosterman, Marko Taylor, <ul style="list-style-type: none"> - Learning during training - Role of trainer in learning process (facilitating, motivating, self-responsible learning) - Techniques of asking questions in different phases of debriefing; group decision; participative tools and approaches
Name and type of organisation providing education and training	TREF , Iblerov trg 9, Zagreb Organisation of trainers
Dates	11.-19.9.2006.

Principal subjects/
occupational skills covered

Training: "Gender based violence"

- Sex and gender stereotypes
- Violence and gender based violence-concepts, definitions, theories
- Gender based violence in the world
- Gender based violence in context of human rights
- Gender based violence in context of youth work
- Activism against gender based violence

Name and type of
organisation providing
education and training

Council of Europe's Directorate of Youth and Sport, European Youth Centre Budapest

Dates

2008

Principal subjects/
occupational skills covered

Four day, theoretical and practical education: „**Experimental learning – in accordance to Outward Bound method**“, Zagreb and Velebit, delivered by Croatian Association for Outward Bound

- Theoretical part (2 days): group dynamic, outward bound approach and methods
- Practical part (2 days): on a mountain, climbing, orienting, making tent, cooking, simulation

Name and type of
organisation providing
education and training

Croatian Association for Outward Bound, Odranska 1, Zagreb
NGO

Dates

3.-6.6.2005.

Principal subjects/
occupational skills covered

Two day education "**Experiential pedagogy**", delivered by Dr. Mitja Krajinčan

- Theoretical part: The meaning, goals and methods of experiential pedagogy
- Practical part: Climbing on a rock

Name and type of
organisation providing
education and training

Association "Play", Sveti duh 55, Zagreb
NGO

Dates

Since 2002

Principal subjects/
occupational skills covered

One/two day educations:

- Therapy with puppets
- Acting and education
- Physical body in psychological support work
- Violence
- Teamwork
- Associative cards
- Trans-generational transition of violence and understanding of child's drawing
- Psychiatric disorders of children and youth
- Stress at work and development of personal responsibility for relationship and accomplishment
- Loss and support in a grieving process
- Individual youth work

Name and type of
organisation providing
education and training

Association "Play", Sveti duh 55, Zagreb
NGO

Personal skills and competences

Mother tongue(s)

Croatian

Other language(s)

English

Self-assessment

European level (*)

English

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Independent user	C1	Independent user	C2	Independent user	C2	Independent user	C1	Independent user

(*) Common European Framework of Reference for Languages

Social skills and competences

Presentations, dealing with the public media, organising social actions and performances, participating in International summer camp in Japan, training for trainers helped me to develop communication skills. I recognise verbal and nonverbal reactions of people and I respond accordingly. I am very clear in expressing my opinions and I am ready to hear comments and suggestions by others. I am a good speaker and feel comfortable while presenting in public.
Working closely with students of my generation in organising social actions, working as a coo- leader on program Modification of behaviour through play, being part of and Youth Centre's team, leading a team of coordinators in Association Play and working in international teams of helped me to learn and develop different skills that make me a good team member and co-worker. While working in a team I contribute with my knowledge and skills and I welcome ideas from other team members. I see teamwork as a challenge, a better way of reaching the goal, but as well as a possibility for my own professional improvement.

Organisational skills and competences

Founding a drama group and organising performances and social actions, coordination of program "Contact" and office management developed my organisational skills on a high level. I am very responsible and structured in my work. I fulfil my responsibilities on time. I think that a good task division is necessary in reaching the goal. While organising I estimate potentials and possibilities of my coworkers and I delegate tasks and coordinate work accordingly. In crisis situations I react comely and I bring order to chaotic situations.

Computer skills and competences

I confidently use Word, PowerPoint, Movie maker, Prezzi. I have participated in on-line education and I attended a basic course about using Moodle for development of on-line educational modules. I participated in a basic course on digital photography.

Artistic skills and competences

Through my education I was included in drama, literary, journalism, art and ecological groups and I had a chance to develop my creativity. In my free time, I love to take photos and to draw with crayons.

Driving licence

Driving license B category

Additional information

My SALTO profile and references: <http://trainers.salto-youth.net/SuncanaKusturin/>

Memberships:

- Pool of trainers of Croatian NA
- PlatFORMATrenera –pool of trainers of Croatian youth Network
<http://www.mmh.hr/hr/platformatrenera/upoznajte-nase-trenere-i-trenerice>
- Croatian chamber of social workers
- Croatian society for supervision and organizational development
<http://www.hdsor.hr/clanovi/>
- Pool of trainers- Council of Europe, Department of youth